

EyeSaaS Carat by Lifemote: From Don't Know to Can Do

Your install base is full of data, but raw data can't drive your business. Carat combines wireless networking expertise with AI to bridge the gap.



Support and tech



Sales and marketing



Strategy

CARAT

 eyesaaS  lifemote



Vendor Neutral CPE Agent

It's all software: The lightweight Carat agent can run on almost any CPE and has a tiny memory footprint.



AI + Domain Knowledge

Artificial Intelligence is not a magic wand: Carat algorithms are developed, trained, and tested by Wi-Fi experts.

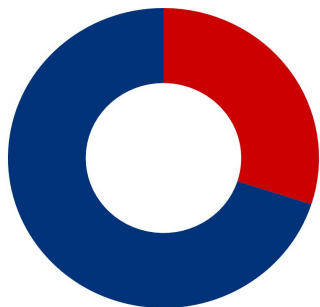


Learn From History

Real-time is not enough: Carat uses historical data to predict trends and identify problems over time.

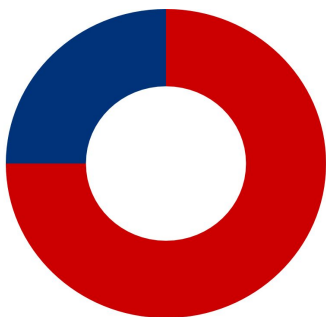
The Cost Of Bad In-Home Wi-Fi

At least 30% of customer service calls are Wi-Fi related.



The Cost Of Not Knowing

At least 75% of replaced CPEs are non-defective.



The Cure Is Information

Carat gathers data from CPEs and transforms them into the information you need, identifying Wi-Fi issues, poor and underperforming lines, trends and opportunities and suggesting concrete measures.

Your Time To Shine

You know your customers, and you are the expert on serving them.

Carat puts you in the best position to ensure that they are happy—and stay happy.

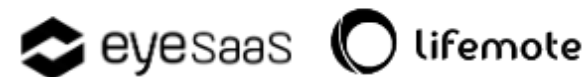
With Carat, you can:

- Reduce customer churn
- Identify opportunities
- Cut costs

Integrate and Extend

Use the Carat UI, or create systems and self-care integrations with our API.

CARAT



About Carat

Carat is a collaboration between the Wi-Fi experts in [Lifemote](#) and Eye Networks, makers of the [EyeSaaS](#) service platform for ISPs.

Pay As You Grow

Carat works for any size and tier ISP and install base, with a scalable pricing model.



Get In Touch

sales@eyenetworks.no

